

2007 FINANCIAL STATEMENT

Revenues

Municipal Contribution:	
Operating	7,508,496
Capital	1,104,002
Grants	
Province of Ontario	118,499
Other	8,485
General Revenue	509,780

Total Revenues **9,249,262**

Expenditures

Salaries & Benefits	4,894,079
Library Materials	1,014,204
General Expenses	678,641
Maintenance/Utility & Supply Charges	1,077,596
Capital Expenditures*	1,104,002

Total Expenditures **8,768,522**

Net Transfers from Reserves **(480,740)**

Excess of Revenues over Expenditures **0**

*of \$1,104,002, \$193,896 was spent on Library Materials

Donation & Bequest Reserve Fund	481,497
Special Purpose Reserve	47,460

Total held in Library Reserves: 528,957

LOOKING AHEAD TO 2008

- Wireless access @ Central Library
- Multi-Media Gala
- International Film Festival
- Therapy Dog Reading Program

ANNUAL REPORT

THE RICHMOND HILL PUBLIC LIBRARY BOARD

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LIBRARY LOCATIONS

Central Library

1 Atkinson Street
Richmond Hill, ON L4C 0H5
(905) 884-9288

Oak Ridges Moraine Library

13,085 Yonge Street, Unit 12
Richmond Hill, ON L4E 3L2
(905) 773-5533

Richmond Green Library

1 William F. Bell Parkway
Richmond Hill, ON L4S 2T9
(905) 780-0711

Richvale Library

40 Pearson Avenue
Richmond Hill, ON L4C 6T7
(905) 889-2847



RICHMOND HILL PUBLIC LIBRARY

2007

RESIDENT TELEPHONE SURVEY 2007

The face of libraries is changing with the evolution of information technology. The Federation of Ontario Public Libraries (FOPL) examined some of the changes confronting the public library in a report published in 2006, based on a survey of Ontario residents. To understand the specifics of our community, we repeated the FOPL survey in 2007 with a sample of Richmond Hill residents. Richmond Hill confronts similar issues to those of libraries throughout Ontario. However, we identified some areas where we are unique:

- Richmond Hill is an affluent community whose heads of households are better educated than the average Ontario resident.
- A high percentage of Richmond Hill families speak a language other than English and these families are also well educated.
- Penetration of the Internet in homes is higher in Richmond Hill than in Ontario as a whole.
- Despite having the Internet in their homes, Richmond Hill residents are heavy users of the library with significantly more patrons visiting our library in the past year than other Ontario residents.

The survey has informed our understanding of our community which is reflected in the following highlights for 2007. It also helps to focus our services for the future.

LIBRARY LOCATIONS

The Library in the Community

Serving a population of 182,465 in 2007, Richmond Hill residents visited and conducted research in 4 Libraries plus The Virtual Branch:

- Central Library (60,000 square feet)
- Oak Ridges Moraine Library (6,000 square feet)
- Richmond Green Library (12,000 square feet)
- Richvale Library (8,000 square feet)
- Virtual Branch Library: www.rhpl.richmondhill.on.ca

QUICK FACTS 2007

People who walked into the Library.	1,055,400
Active Borrowers	157,347
Books used in the Library	402,584
Materials borrowed	1,972,163
Information questions answered.	113,421
Online sessions initiated	1,067,929
Program attendance	27,703

LIBRARY HIGHLIGHTS

In response to community needs, the Library increased open hours at three sites: Central Library, Oak Ridges Moraine Library, and Richvale Library. The increased morning access has been very well received.

The Library launched a federated search product that allows users of the Library Catalogue to simultaneously search multiple electronic databases with a single search rather than having to search each database individually. This product is available for use in the Library and remotely for all Richmond Hill Public Library cardholders.

The Bibliotheca Material Sorting System was installed in November. The sorting system mechanically checks-in returned library material, updates the status of each item in the Library Catalogue, sorts by call number and routes the material to one of nine sorting bins. This has allowed the Library much greater efficiency in the processing of returned items. As a result the materials are being returned to the shelves much more quickly.

A pilot project was launched in September to provide book bags to the families of new babies in the Richmond Hill community. In cooperation with the Woman and Child Program at York Central Hospital, these bags include a special first book for baby and a package of library and child-related information. Reading to babies benefits them greatly. Focusing on the pictures in a book develops eye muscles and listening to the rhythm of the language imprints the words in a baby's brain. This program brings an awareness of Library services to new families. To date, the Library has provided the hospital with 1,000 packages.

Writer-in-Residence programs have been extremely popular at the Library over the years and this year we welcomed Bruce Hunter in this capacity. Mr. Hunter, an award winning poet, short story writer and editor, shared all of these talents with eager students. Workshops throughout October, November and December focused on storytelling, writing, and poetry as performance. These sessions were presented in conjunction with the expertise of Bruce Carmody, Terry Watada and Dwayne Morgan. In addition, Bruce Hunter conducted a special book club session at Central Library. The events attracted more than 300 people.

Literary and human interest programs were well attended by Richmond Hill residents, including monthly book club meetings, movie discussion groups, visits from authors Michèle Ann Young and Scott Griffin, as well as a moving presentation by George Lysy, a Holocaust survivor. In addition, during National Poetry Month in April, the Library presented a *Poetry Gala* featuring well known Canadian poets, Barry Dempster, Triny Finlay, A.F. Moritz, Alayna Munce, Jim Nason and Souvankham Thammavongsa. 400 people attended these programs.

Winners of the Library's annual *Young Adult Short Story Contest* were honoured at a Gala in May. Over 70 entries were received with students competing in the following categories: Grades 7 & 8; Grades 9 & 10; and Grade 11+. Well known authors Barry Dempster and Ken Sparling chose the three winners from each category.

LIBRARY HIGHLIGHTS

July saw the launch of the Library's new web site. Designed with the user in mind, the web site is much more interactive. A Library Catalogue search now produces a list of both books and periodicals.

Autumn of this year saw an exciting development in youth/teen services at the Library. A Teen Advisory Group (TAG) was established with chapters at both Central Library and Richmond Green Library. The group has been working with our Teen Services Librarian and they are planning some exciting new initiatives for 2008.

Children's Services continue to thrive. This year 14 children's authors gave readings at the Library. Each author targeted different grade levels. These presentations were in addition to the regularly scheduled pre-school programs and the special programs offered during winter break, March break and during the summer.

In June and December of each year, the programmers from Children's Services go out to Richmond Hill's daycare centres, taking the Library to children who usually cannot visit storytime programs during the day. A 30 minute storytime is provided, along with a colourful book bag for each child containing Library information and an invitation to visit the Library. This year the Library provided visits to 1,240 children at 64 daycare centres.

STAFF SERVICE AWARDS

30 Years of Service
Karen Dury

15 Years of Service
Dianne McLeod

25 Years of Service
Barbara Ransom

10 Years of Service
Marjan Fazelipour
Hanna Riahi
Greg Taylor

20 Years of Service
Peggy Frye
Ruzena Machacek

DONATIONS / GRANTS

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